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To Whom It May Concern:
RE: Limitless Technology CRS

Primrose Retirement Communities contracted with LT~CRS to Audit our total Telecom spend. Our company has worked diligently to keep these expenses under control however we decided to use the services of LT~CRS to drive out any additional costs and correct any billing errors that had not been identified.

We were very pleased with the process. After an initial collection of all our bills which our accounting department conducted, LT CRS completed the remaining part of the audit with little to no work on our part. Once they had determined cost savings opportunities they presented their findings in a form of a clear and concise email and Primrose either approved or denied the changes. It was only after the first month of proven savings did we get a bill from LT CRS.

Our total savings was over \$70,000+ in the first year with recovery of billing errors at over \$18,000+. From my experience using LT~CRS is a no brainer as Primrose only paid for savings once they were proven and documented either on our current invoicing or in the form of a refund check or credit back to the account.

As the Director of IT I would suggest to any IT department they use LT~CRS to ensure they have optimized rates and accurate billing.

Thank you,



Ian Zens
Director of Information Technology
Primrose Retirement Communities

